

## Making it happen

Warwick Business School

Hult Global Case Challenge 05.03.2011





#### **Team WBS**



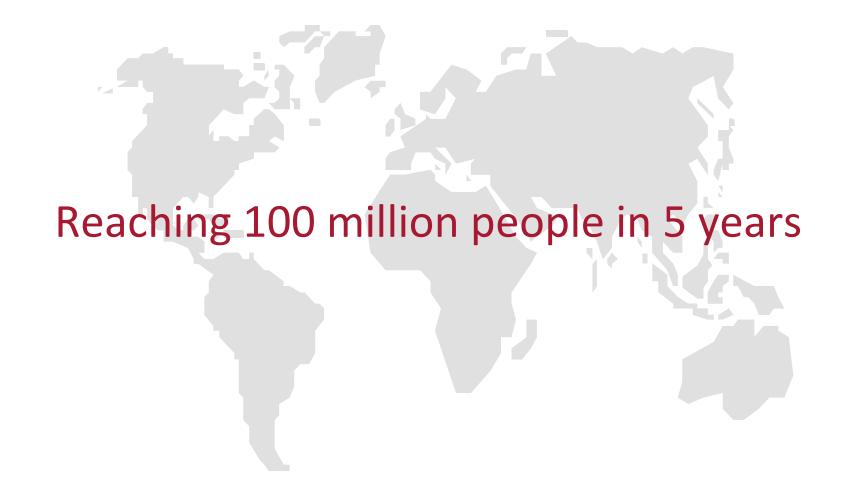




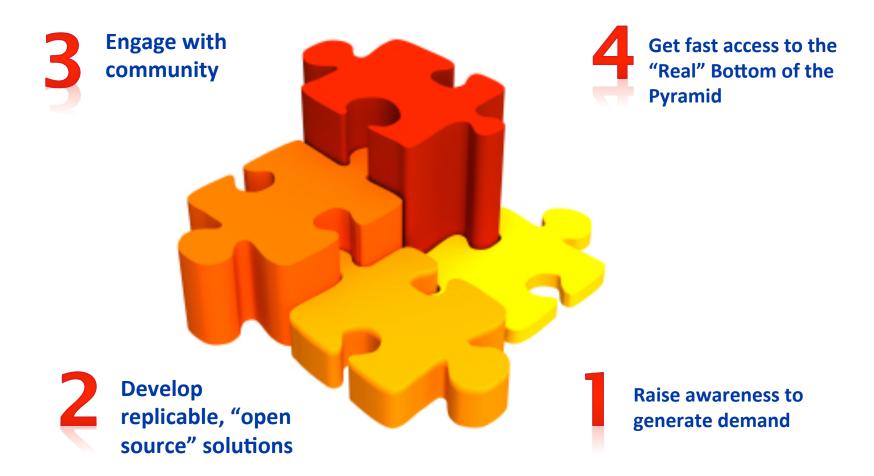




## Water.org sets an enhanced vision



## To get there we need to...

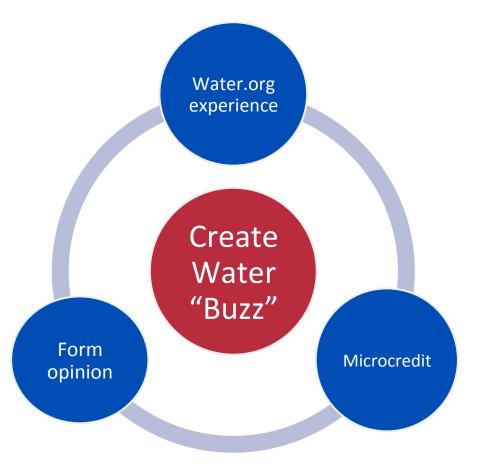


# ...and take into account the social context



# ...by building on the success story of Water.org

- Develop strong 'success stories' to reinforce
   Water.org brand attributes
- Advance relationship with community, promote customer advocacy and 'word of mouth'
- Create strong brand advocates
- Monetise time



### The Water "Buzz" model

5-6 women

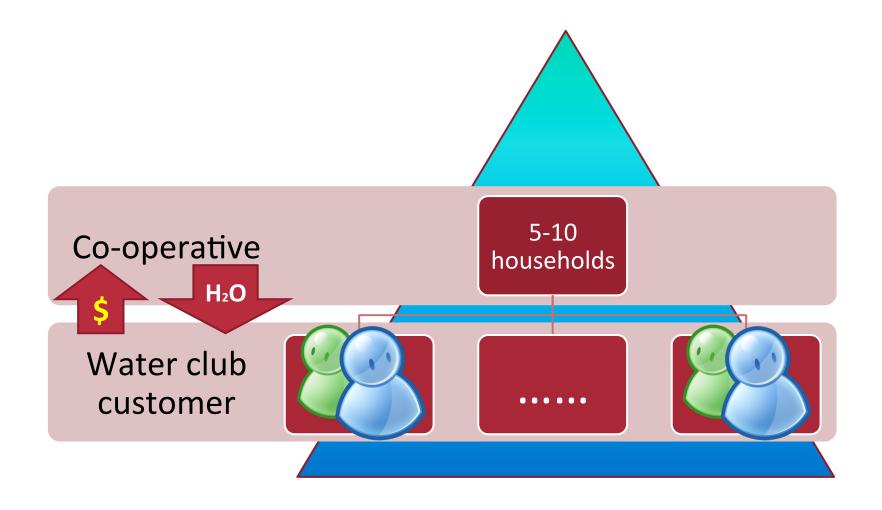
- Financed by Water Credit
- Form co-operative Water club

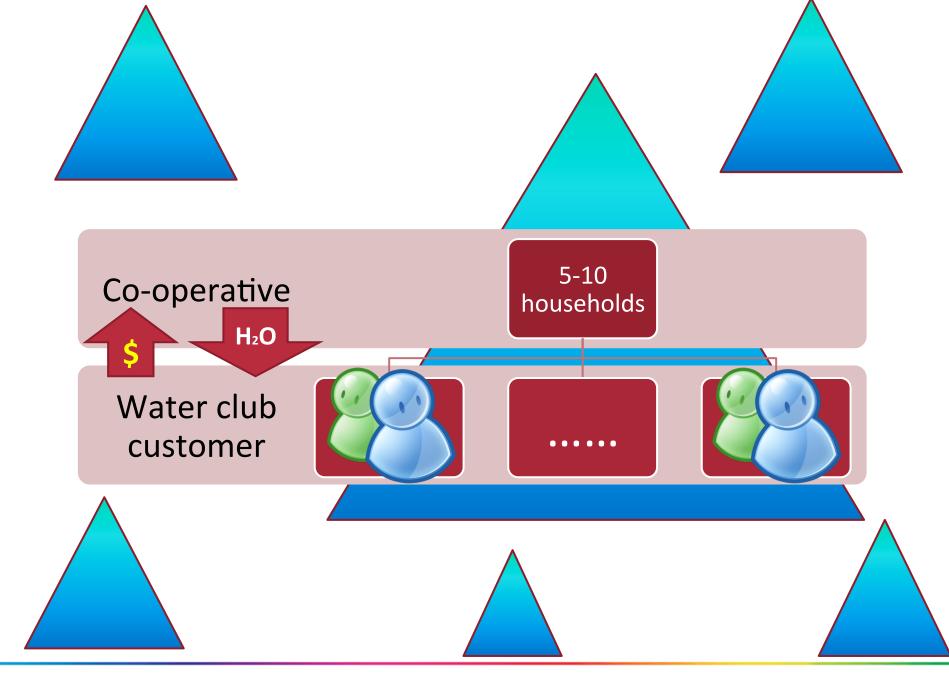
Co-operative Water club

- Set up water kiosk
- Provide toilet and hygiene education to Water club members

Water club customers

- Monetize time
- Pay for the water and service





## Is it financially viable?

- Total Cost of operations: \$2580 per annum
  - Includes setup for water connection
  - Includes toilet costs
- Total Income: \$4380 per annum
  - Includes membership fees 100 pax
  - Daily water 20 litres/pax @ \$0.11 per litre

PROFIT = \$1800 per annum for co-op

# We should be aware of the risks and capabilities required...

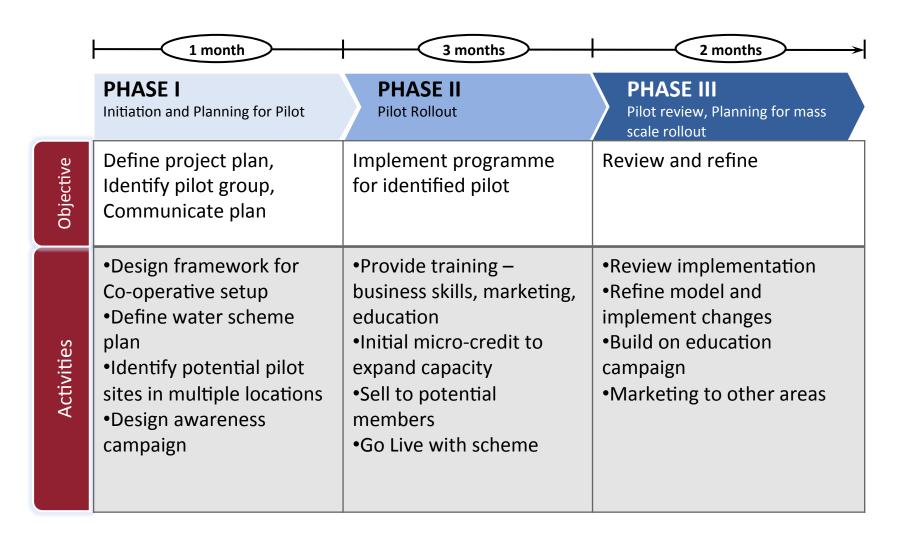
#### Risks

- Capacity constraints
- Co-ops not comply with Water.org standards
- Changing behaviour through education
- Competitors

#### Capabilities

- Forming local MFI partnerships
- Delivering access to water locally
- Managing co-op operations

### **Next Six Months...**



## **Q & A**



### Financial costs and benefits of a Co-ops

#### Income from water point

- 1 Co-op can serve 100 person per day;
- 1 person consumed 20l of water (drink and cook)/ day (<u>www.who.int</u>, <u>www.unicef.org</u>)
- Assuming the selling price of 20L of water is US\$0.11 (<a href="http://washfinance.wordpress.com">http://washfinance.wordpress.com</a>);
- Assuming the cost of buying water is 50% of selling price;
- Average cost for a water connection: USD\$110 (water.org), 5 connection points required to serve 100 people/day
  Profit for providing water is US\$1,705/ annum.

#### Toilet

- Cost of setting up a toilet (US\$125), 2 toilet set up cost is US\$250. (www.water.org)
- Costs of running toilet including depreciation a (2 years) and maintenance is US\$325.

#### Membership fees

- Membership fee paid to Co-ops in return for guaranteed clean water/month is US\$0.50 per person/month;
- Cost of maintaining the membership (30%);
- Hence, for 100 people, the net profit is US\$420/ annum.

Total profits for running a Co-ops is approximately US\$1,800.